



The Weekly Pulse of Wholesale Monitoring

We wish you a safe and memorable Memorial Day weekend surrounded by loved one. We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@sbdinc.com.

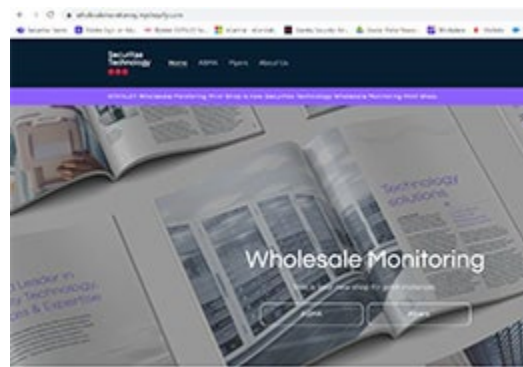


Special Hours for Holiday

Tech Support, Dealer Relations, Accounting, Sales, and Data Entry will be closing on Friday, May 26th at 5pm CST and will reopen at 8am CST on Tuesday, May 30th

All other department will have normal hours.

Have a Safe Memorial Day



ASMA's through the Storefront

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

[ACCESS STOREFRONT](#)

June DUW Video

June 10, 2023

10am CST

Use the link below to register and receive a calendar invite with log-in information for the day of the meeting

[REGISTER HERE](#)



MAY DUW Video

In the live May webinar we talked about the goings on in Wholesale Monitoring and had special guest Honeywell and their new solution CLSS

[MAY DUW VIDEO](#)



New Product for CLSS

FireLite Alarms by Honeywell announces a new addressable Fire Alarm Control Panels with Built-In Cellular Communicator and CLSS Cloud Connectivity. The CLSS Pathway Pro also provides access to Honeywell's cloud-based software tools.

[READ MORE](#)

BAAM Summer Symposium

Broadband Association of Alabama and Mississippi formerly Telecommunications Association of the Southeast (TELSE) will hold their annual symposium at Pensacola Beach, FL on June 12 - 14 at Hilton Pensacola Beach, 12 Via DeLuna Drive.

[REGISTER HERE](#)



UPDATE

Columbia, SC to establish a False Alarm Ordinance

The City of Columbia says they're exploring different ways to prioritize public safety amid growing vacancies in the Columbia Police Department (CPD). In a budget workshop conducted by the city council on Tuesday, CPD Chief William "Skip" Holbrook proposed a change to City Ordinance 10-2, False Security Alarm User fees. In his discussion with the council,

Chief Holbrook asked the city to raise fines for repeat false alarm occurrences to mitigate unnecessary workload in his department. The push for increased fines comes after CPD reported 4,490 false alarm calls for service in 2022. According to Holbrook, first responders were exhausted with an average of 12.30 false alarm calls daily. [LEARN MORE](#)

UPDATE

Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

Has your company or contact info changed?

Copyright © 2023, Securitas Technology Corporation, All Rights Reserved.
Visit <https://www.securitastechnology.com/licenses> for license information.

Securitas Technology Corporation - **Wholesale Monitoring**

Sales: 800-289-0913

Client Relations: 800-932-3304, option 2

wholesale-dealer@sbdinc.com



**SOC II
COMPLIANT**